

# Corporate Performance Report: Annex 1

**For the period April 2014 - July 2014**



## Report key and guidance

This report provides an update on progress against projects and performance indicators against each Corporate Plan priority. Symbols are used to give a quick indication of progress.

	Projects	Performance Indicators
✓	The project is complete	
★	The project is on track	Performance is on target
●	The project is slightly off schedule or at risk of going off schedule	Performance is worse than target
▲	The project is significantly off schedule	Performance is significantly worse than target

Where a project or performance indicator is highlighted as an amber circle or red triangle an explanation is given and remedial actions are identified.





The majority of indicators are reported quarterly, but there are a number that are reported monthly or annually. The reporting period is indicated within the body of the report in brackets next to the data.

## Priority 1: We will support the growth of our economy and the number of people in work

*The Council is committed to help drive growth across the district by promoting investment, skills, employment, efficiency and innovation to provide a sustainable mixed economy. We will actively promote opportunities such as Regional Growth Funds and will continue to lobby to improve accessibility and development opportunities. The Council cannot deliver this priority on its own and will take the lead through the Thanet Regeneration Board, working with partners from public, private and voluntary sectors to bring jobs into the area.*







*The Council has direct responsibility for the Ramsgate Port and Marina, a key driver in the local economy. Consequently, a number of the projects and indicators listed below relate to our work at the Port and Marina.*

### Key Projects

Alert	Description	Progress update	Explanation (if not on target) and next steps / remedial action
	Develop the Local Plan (PR001)	The Draft Local Plan Document was approved by Cabinet Advisory Group in February and is now being reviewed in light of the closure of Manston Airport to ensure that strategic planning policies for economic growth and employment are up to date and reflect the District Council's strategic priorities.	<p>Reviewing the latest draft Local Plan document in light of the issues related to the future of Manston Airport - to ensure that the Local Plan provides opportunities for future sustainable economic growth and prosperity.</p> <p>The review will be reported to Cabinet for approval in December and a programmed public consultation in January 2015.</p>
	The Yacht Valley project: Ramsgate harbour and port (Match funded project) (PR004)	The Yacht Service Centre and the historical report for dry dock have been completed. A draft report for dry dock is underway. Final changes have been made to the programme to accommodate the following project streams: improved customer WiFi, installation of pontoons for outer west marina and automation and changes to the Military Road barrier.	
	Planning enforcement protocol review (PR063)	Initial scoping work has commenced, the project is in its early stages and is on track.	
	PR066 Implement the Economic Growth & Regeneration Strategy Action Plan (PR066)	The Thanet Regeneration Board has reviewed the projects in the strategy and identified areas where projects need developing. There have been a number of changes including the SELEP's Strategic Economic Plan being completed, changes in education and skills funding and delivery, the Closure of	A review of the action plan will prioritise projects to ensure continued delivery of the plan. It is scored amber because of external economic issues that impact on delivery.

		the airport and the impact on the Thanet Local Plan.	
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### Key Performance Indicators (KPIs)

Alert	Description	Target	Actual	Explanation and remedial action (if not on target)
	BV204 % Planning appeals allowed	30.0%	14.3% (Q1)	
	LI110 Number of enquiries to the VIC service	34,480	35,426 (Q1)	
	LI137 Average total metreage of occupied permanent berths in RRH	3625.00	3567.60 (July)	We are expecting this to come back on target in the coming months as a number of people have booked to bring their vessels to Ramsgate.
	LI138 Number of visiting leisure vessels at RRH	3025	2952 (July)	Two weeks of poor weather affected visitor numbers but this is expected to come back on target over August.
	LI340 No. of fishing and angling boats in Ramsgate Marina	42	42 (Q1)	
	NI157a Percentage of major applications processed in 13 weeks	60.0%	75.0% (Q1)	






## Priority 2: We will tackle disadvantage across our district

*The Council is committed to tackle the issues which can lead to disadvantages for residents through lack of work, skills and poor housing. We will work towards our vision that everyone in Thanet has the same opportunities to access housing, work and an income close to the Kent average, while ensuring that the momentum of economic growth is maintained.*

### Key Projects

Alert	Description	Progress update	Explanation (if not on target) and next steps / remedial action
	Troubled Families Programme (PR062)	Thanet has achieved its target of identifying 365 families for the three year period and programmed support is being provided to these families.	

### Key Performance Indicators (KPIs)

Alert	Description	Target	Actual	Explanation and remedial action (if not on target)
	BV079a % Benefits calculations correct	95.90%	97.77% (July)	
	LI203 Average length of time to process DFGs (referral to completion, in weeks)	66.00 wks	56.84 wks (Q1)	
	LI615 Average length of time to process Priority category DFG cases (referral to completion in weeks)	50 wks	40 wks (Q1)	
	NI 155a Number of affordable homes delivered by TDC ('affordable' is defined by former national indicator NI155, including new build and acquisitions. It is as set out in Planning Policy Statement PPS3, 'including social-rented and intermediate housing'. Where these dwellings are for let, they are below market rent)	0	1 (Q1)	
	NI181 Average time taken to process all new claims and change events for Housing and Council Tax Benefit	9.43 days	7.46 days (July)	


## Priority 3: We will support our community and voluntary organisations

*The economic climate has made it much tougher for the diverse range of community and voluntary organisations which operate in Thanet. The Council is committed to working with our partners in the community and voluntary sector, recognising the value of their work and the difference they make to the lives of local people. The Council is also committed to implementing its responsibilities under the new Community Rights effectively so that local communities are empowered to direct and influence their futures.*

### Key Projects

No projects are currently in progress for this priority



### Key Performance Indicators (KPIs)


Alert	Description	Target	Actual	Explanation and remedial action (if not on target)
	LI478 Number of community groups working in active partnership with the Council on open spaces (reported quarterly)	22	22 (Q1)	<p>There is continuing good will from many residents through these groups that continues to contribute and improve the level of service provision within Thanet. The following is a list of the 22 groups:</p> <ul style="list-style-type: none"> <li>• Friends of Margate Cemetery</li> <li>• Westcliff Rose Garden</li> <li>• Spencer Square</li> <li>• Nelson Crescent</li> <li>• Liverpool Lawn</li> <li>• Montefiore Woods</li> <li>• Friends of Ramsgate seafront</li> <li>• Dalby Square</li> <li>• Friends of Ellington Park</li> <li>• League of Friends Ramsgate Cemetery</li> <li>• Windmill Project</li> <li>• Project Motorhouse</li> <li>• St Peters Village Tour</li> <li>• St Lawrence churchyard</li> <li>• Broadstairs Brush up</li> <li>• Garden Gate project</li> <li>• Sea Road Gardens - Chilterns</li> <li>• Wrotham Crescent group</li> <li>• Walpole Bay Community Group</li> <li>• Tivoli Adult centre</li> <li>• St Peters Churchyard volunteers</li> <li>• Ramsgate Town Team</li> </ul>

## Priority 4: We will make our district a safer place to live





*The Council's partnerships with the police and other agencies involve detailed planning to tackle the issues and the offenders who cause most harm, using a range of statistics, data and local knowledge to identify the level of support needed in each neighbourhood. The Council recognises that issues of anti-social behaviour such as noise nuisance, dog fouling, littering and dumped rubbish have a major impact on the quality of life for residents and uses a variety of methods to tackle these. The safety of the public is a key concern for the Council's Environmental Health team, helping to prevent food poisoning incidents and accidents by ensuring businesses operate to the required legislation.*

### Key Projects

Alert	Description	Progress update	Explanation (if not on target) and next steps / remedial action
	Implement the National Food Hygiene Rating Scheme (FHRS) (PR011)	We are currently on track with our inspection programme. A recent audit by the FSA in July concluded that they were satisfied with the progress being made.	
	Implement the Thanet Community Safety Plan (PR012)	Working groups for each of the 15 'Emerging Issues' have started to be held. Here partners check the current statistics, look at the suggested actions and formulate who will do what. They also set realistic performance/outcome targets at this point. The first project has been completed and is continuing to be successful. To try and tackle the emerging issue of problems of ASB on local beaches by young people, a local Police Community Support Officer (PCSO) has undertaken the rigorous training and qualifications to become a fully trained RNLI lifeguard. The PCSO is based at Viking Bay but patrols all of the beaches as required. The aim is to have a visual presence to deter ASB from occurring and also allow quicker response to issues such as littering, drinking of alcohol and large groups of young people providing an intimidating atmosphere for families. Early feedback is that this is	

Alert	Description	Progress update	Explanation (if not on target) and next steps / remedial action
		having a marked improvement measured by reduced calls to police and TDC, commentary from beach users and reports written by the PCSO highlighting the incidents resolved. The RNLI also see a benefit in that it provides them with more authority on the beaches plus an additional resource of lifeguard if needed.	
	Efficiencies in CCTV provision (PR048)	A significant range of delivery options for a replacement CCTV system have been explored and costed, with an assessment of benefits and issues. Discussions have taken place with the Community Safety and Kent Police on the developing role of CCTV, and an options report is being developed for consideration by Cabinet in November.	Discussions will take place with Kent Police and the Community Safety Partnership to understand their thinking about the delivery of CCTV services, and further joint working.  A report covering the options and funding sources will be considered by Cabinet in November 2014..

### Key Performance Indicators (KPIs)



Alert	Description	Target	Actual	Explanation and remedial action (if not on target)
	LI342 Number of Operation Clean Sweep interventions	3	3 (Q1)	
	LI362 Number of street scene enforcement actions	167	162 (July)	The target was missed by a small margin but we are confident that we will be back on target by the end of second quarter using current resources.  Despite long term sickness within small team of Street Enforcement Officers the target for the quarter has almost been achieved.
	LI430 % food hygiene premises awarded 3 stars or more	80	93.3 % (July)	
	LI532 No. of H&S incidents from structural failure of public structures/council assets	0	0	




## Priority 5: We will work to improve parking and transportation in our district


*The recent growth in visitor numbers following the opening of the Turner Contemporary and further developments over the coming years will place increasing demands on local transport and parking provision. The Council is committed to developing a Parking Strategy, in consultation with local people, which sets clear direction for the regulation and management of off and on street parking arrangements. The Council can only achieve improvements to roads and pavements in partnership with Kent County Council, which is the lead local organisation responsible for transport and highway matters. The Council will endeavour to influence and encourage them and government to tackle this important issue.*

### Key Projects

Alert	Description	Progress update	Explanation (if not on target) and next steps / remedial action
	Develop a new parking policy (PR060)	The project was originally combined with a review of the parking charges for Thanet and involved extensive public consultation during 2013. The new parking charges structure was delivered in December, and the wider parking plan for Thanet was defined as a new project for 2014/15. A structure for the new plan has been developed based on the consultation, and work on the drafting of a new plan has started for consideration by Scrutiny and adoption by Cabinet in January 2015.	In the first quarter this has been affected by the difficulty of recruiting to the Operational Services Enforcement Manager role, and the project has been reassigned to the Parking Manager to deliver.
	Develop a transport strategy for Thanet to support the Local Plan (PR014)	The first draft of the Transport Strategy has been prepared and work is in progress to formalise detailed proposals/action. It will be available to support the Draft Thanet Local Plan (Preferred Options) for consultation.	This project has been delayed because of the delays to the Local Plan project.  Working with KCC Transport Officers to formalise detailed proposals/actions to support the delivery of the Transport Strategy. The work is on-going with the preparation of the Thanet Local Plan.

### Key Performance Indicators (KPIs)

Alert	Description	Target	Actual	Explanation and remedial action (if not on target)
	LI213A Income from on-street parking*	227,340	258,394 (July)	

Alert	Description	Target	Actual	Explanation and remedial action (if not on target)
	LI213B Income from off-street parking*	322,430	361,635 (July)	

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\* N.B. the target represents the current budget. It is profiled over twelve months to reflect seasonal variation, and therefore can vary from month to month. The actual figure represents actual income achieved and is not comparable to figures in the Budget Monitoring Report which forecast what the position will be at year-end.



## Priority 6: We will make our district cleaner and greener and lead by example on environmental issues

*The Council is committed to deliver street cleansing and waste and recycling services that deliver value for money, recognising that these are two of the most important services that we provide. The Council will use both education and enforcement to encourage effective management of waste and a reduction in littering and dumped rubbish.*



*The Council is committed to reducing its own carbon footprint and to encouraging sustainable energy solutions locally, supporting the operations of London Array and Thanet Offshore Wind from Ramsgate Port.*


### Key Projects

Alert	Description	Progress update	Explanation (if not on target) and next steps / remedial action
	The 'Next Steps' waste collection project (PR061)	The progress primarily focuses on properties that could not be serviced by the main recycling roll-out in November. Due to the concentration of properties of this nature work on alternative collection systems is underway with the A Better Cliftonville group. This is assessing ways to deliver recycling and waste collection that reflect the practical difficulties in these areas, and the need to manage service costs.	<p>The experience and results of the main recycling roll-out and the work that is still underway on this require the Next Steps project to be rescheduled.</p> <p>We aim to recruit to the Education Officer post in October 2014.</p> <p>A Public Waste event will be held on 2<sup>nd</sup> October to gain public views. Information from this is expected to inform the way forward. The evaluation of information received from the public is planned for completion by the end of November.</p> <p>The above plan is subject to ratification by a new Head of Service joining in early October.</p>
	Develop new approaches to undertaking street cleansing to improve results and public perception, whilst reducing costs (PR042)	This project had been rescheduled due to the impact of the roll-out of the new waste collection system. A new approach to street cleansing is being developed by the new interim Head of Operational Services, with funding for improved mechanisation of street cleansing identified to restart the Respect Ramsgate approach in early September.	

Alert	Description	Progress update	Explanation (if not on target) and next steps / remedial action
	Engage communities in developing solutions for waste management and street cleanliness (PR047)	Work on developing new approaches to street cleaning has been done in conjunction with Ramsgate Town Council and through the wider Ramsgate Matters group. This is building on the efforts of a number of active community and business groups in Ramsgate who want to work with the two councils to develop improvements in the area. In addition, work on alternate recycling and waste collection methods as well as active street scene improvement initiatives are underway with A Better Cliftonville in Margate.	
	Customer focussed improvement within waste and cleansing workforces (PR067)	Customer training has been provided to all recycling and waste collection crews in relation to the action being taken to improve the quality of recycling. In addition, government funding for Level 2 Diplomas in both Recycling and Frontline Services for manual staff has been identified and, subject to funding being secured, staff will be taken through this in January to February 2015.	

### Key Performance Indicators (KPIs)



Alert	Description	Target	Actual	Explanation and remedial action (if not on target)
	LI209a The number of street cleansing complaints (doesn't include dumped waste & gull damage reports)	500	776 (July)	<p>Despite better than predicted results in the first three quarters of the year, the number of complaints in quarter 4 increased significantly. This appears to reflect a specific increase in levels of dumped waste issues at Christmas putting pressure on street cleansing resources.</p> <p>This was also affected by the need to identify sources of investment to improve the equipment and vehicles available to the street cleansing service to assist with the quality of work and improve productivity.</p>
	LI214 Number of waste related customer contacts	4000	4214	The actual number of contacts is a little above the target, which is still reflecting residual issues arising from the roll-out of the new service. These issues have been





Alert	Description	Target	Actual	Explanation and remedial action (if not on target)
				managed actively, and moving forward the service is developing a new approach to allow better reporting, logging and resolution of collection issues using in-cab technology. The number of contacts arising will inevitably be above target for the second quarter of the year due to the action currently being taken by the council to improve the quality of recycling being presented in blue bins.
	LI362 The number of street scene enforcement actions taken	167	162 (July)	Despite long term sickness within small team of Street Enforcement Officers the target for the quarter has almost been achieved.
N/A	LI463 Percentage of people satisfied with street cleansing (reported annually)			Not yet due (survey carried out annually)
N/A	LI464 Percentage of people satisfied with household waste collection			Not yet due (survey carried out annually)
N/A	LI465 Percentage of people satisfied with recycling (reported annually)			Not yet due (survey carried out annually)
N/A	NI191 Residual household waste per household (reported annually)			Not yet due (survey carried out annually)
N/A	NI192 Percentage of household waste sent for reuse, recycling and composting	45%	Data being processed	Data for Q1 usually becomes available at the end of Q2.

## Priority 7: We will plan for the right number and type of homes in the right place (with appropriate tenure) to create sustainable communities in the future

*The Council intends to ensure that local housing is developed appropriately to create mixed and sustainable communities. Locally, average house prices and rents are high when compared to average household income. The Council aims to ensure that everyone in Thanet has access to housing that is both affordable and of high quality. The Council is committed to continuing its successful work in bringing empty properties back into use, and will work with partners to tackle and provide innovative solutions to the problems of empty properties.*











### Key Projects

Alert	Description	Progress update	Explanation (if not on target) and next steps / remedial action
	Deliver the Margate Housing Intervention Project (PR019)	<p>This 15 year multi-agency initiative remains on track with the help of increased private investment in the area.</p> <p>KCC have indicated that they will still be investing in the area and they are now looking at some potential new build projects.</p> <p>Seven key empty buildings have now been purchased and plans have been produced for submission for planning approval, prior to tendering.</p> <p>The Clusters bid target which is reported quarterly has now been exceeded. As at the end of March 175 were delivered against an original target of 160. The programme has now been extended to March 2015 with a new target of 225 units to be delivered.</p>	<p>The business plan is now being revised based on the market changes that have been observed and the available budget. This will provide an alternative approach to delivery over the next year to achieve the original aims of the project and ensure it is sustainable moving forward.</p> <p>Plans are being developed for all the properties that have been purchased and need to be submitted for planning permission. These will then need to be tendered with a view to starting works this financial year.</p> <p>We will also look to further promote a new loan scheme that assists owner occupiers to bring empty homes back into use.</p>
	Develop an in-house scheme for managing private rented accommodation (PR020)	The scheme considers new ways of delivering services that deal with homelessness, and ways of working effectively with private landlords.	<p>The project was delayed due to the long term absence of the project lead.</p> <p>The complexities of the scheme (including resourcing challenges) are necessitating an options appraisal that is expected to be submitted to SMT by the end of the year.</p>


Alert	Description	Progress update	Explanation (if not on target) and next steps / remedial action
	Delivery of HCA empty homes funding 2012-2015 (PR022)	This project is on track. 45 out of the required 65 units have been purchased with 11 more currently being valued for consideration under the scheme.	
	Complete HRA asset management strategy (PR023)	<p>All HRA sites have been identified, and this list has been cross referenced to the East Kent Housing capital programme. A full updated schedule of housing costs is expected in March 2014. Planning applications for HRA sites are due to be heard on 19th March 2014. Both results will inform the strategy and asset management plan.</p> <p>Planning applications for new housing have been submitted on all garage sites. A bid has been submitted to the HCA for funding of these sites to consider housing.</p> <p>A further site has been purchased with a view to its development potential for mixed residential accommodation.</p>	The council expects to learn the outcome for the application to the HCA in late summer 2014. Any successful schemes will commence in 2015/16.
	Deliver the Selective Licensing Scheme in Margate and Cliftonville (PR041)	<p>1347 dwellings are now covered by a licence and 291 of these have been inspected to check property condition and to look for any breaches of licence condition.</p> <p>Enforcement activity has started. 2 successful prosecutions were undertaken and a further 8 were prepared for court.</p> <p>Successful prosecutions will encourage un-licensed property owners to come forward and apply for a licence.</p> <p>The team has also set up successful working relationships with Community Safety and the Police to deal with ASB issues.</p>	<p>The council will continue with the inspection programme to ensure compliance with the scheme and make improvements to properties and management. We will continue to prepare cases for prosecution and will continue the successful partnership working with the Community Safety team and the Police in dealing with ASB cases.</p> <p>A review of the scheme is being undertaken to evaluate its success to date. This review is due by December.</p>
	Excellent homes for all (PR059)	Kent County Council (KCC) and five district and borough council partners, including Thanet, have received initial approval for private finance initiative (PFI) credits from the Department for Communities and Local Government (DCLG), to be used for delivery of an 'Excellent Homes for All' project.	The two major Thanet schemes should be 'on site' by the time that this report is received.

Alert	Description	Progress update	Explanation (if not on target) and next steps / remedial action
		<p>The project has now achieved financial closure and builders are appointed.</p> <p>Thanet will benefit from 9 units of mental health accommodation and 49 extra care units in total and will receive nomination rights to these schemes to households from the housing register.</p>	

### Key Performance Indicators (KPIs)

Alert	Description	Target	Actual	Explanation and remedial action (if not on target)
	LI251a No. of private sector housing notices issued on landlords	30	49 (Q1)	
	LI251b No. of private sector housing prosecutions completed	8	12 (Q1)	
	LI401 No. of empty properties brought back into use	25	28 (Q1)	
	LI618 No. of dwellings (or common parts) subject to a breach of condition notice under selective licensing	30	34 (Q1)	
	LI619 Average re-let time (all stock excluding major works days). Measured in days.	17	12.99 (Q1)	
	LI620 Average re-let time (all stock including major works days). Measured in days.	21	32.77 (Q1)	This relates to 20 properties that had major works completed on them in the first Quarter. A target completion time has now been agreed with Mears for all major works voids and a weekly meeting set up to monitor major voids against the newly introduced target. The back log has now been cleared and this target should be met by year end.
	LI621 Total current residential arrears (including court costs)EKH	£255,304	£235,077	
	LI622 Percentage of responsive repairs completed in time EKH	97%	98.34%	
	NI155a Total No. of affordable homes delivered by TDC	0	1 (Q1)	
	NI155b No. of affordable homes delivered through NEW BUILDS by TDC	0	0 (Q1)	





Alert	Description	Target	Actual	Explanation and remedial action (if not on target)
	NI155c No of affordable homes delivered through ACQUISITIONS by TDC	0	1 (Q1)	

## Priority 8: We will support excellent and diverse cultural facilities and activities for our residents and visitors


*The Council is committed to Thanet's heritage as a seaside destination and recognises the role that theatres, museums, galleries, festivals and events play in making Thanet a great place to live in and to visit. In an environment where funding for the cultural sector is reducing, the Council is placing greater emphasis on working with partners and exploring other ways of providing services and facilities.*

*The Council is committed to the visitor economy, working in partnership with Visit Kent to market the area to potential visitors across the country, and is driving forward the development of the Dreamland Heritage Park aiming to build on the increased tourism offering created by the Turner Contemporary.*

### Key Projects

Alert	Description	Progress update	Explanation (if not on target) and next steps / remedial action
	Deliver the Dreamland Heritage Amusement Park (PR024)	<p>The project is progressing well with key Construction Contracts appointed and work commencing on site. Works to the Scenic Railway are progressing off site and will be commencing on site during September 2014. Further contracts are in procurement with the main works package looking to be awarded.</p> <p>The lease and concession tender has been returned and is currently within the procurement process.</p>	<p>This is reported as amber due to the current complexity of the project and nature of the project in terms of intricacies within it.</p> <p>This is being carefully monitored and managed through the project management process.</p>
	Implement the Destination Management Plan (DMP) (PR065)	A Steering Group has been set-up to help steer the delivery of the priorities within the DMP. Each priority area includes a working group that are working together to deliver the projects. Within each priority area there are a number of projects coming forward. Cabinet allocated £500,000 reserves to support the delivery of this activity.	

### Key Performance Indicators (KPIs)


Alert	Description	Target (YTD)	Actual (YTD)	Explanation and remedial action (if not on target)
	LI110 Number of enquiries to the VIC service	34,480	35,426 (Q1)	
N/A	LI577 No. of visits to other TDC owned entertainment facilities	TBC	7,373 (Q1)	A target of 80,000 has been set for the year

Alert	Description	Target (YTD)	Actual (YTD)	Explanation and remedial action (if not on target)
		(annual target is 80,000)		which is reported quarterly. We will be reviewing how the target should be profiled across the quarters once baseline data has been established.



## Priority 9: We will support a broad range of sports, leisure and coastal activities

*The Council continues to provide a diverse range of indoor and outdoor leisure facilities and also provides activities throughout the year in all areas of the district for all ages. The Council is committed to ensuring that Thanet's coastline is protected and maintained to a high standard, recognising that it is a fantastic free resource for active recreation. The Council offers a variety of beach and water sports activities around the coast for residents and visitors alike.*

### Key Projects

Alert	Description	Progress update	Explanation (if not on target) and next steps / remedial action
	Review sport, leisure and play facilities in Thanet (PR053)	<p>There have been a number of delays to the project caused by changes to the national frameworks with which the outputs of the project must comply.</p> <p>However, a number of facility improvements have been made throughout the year and further upgrading is in the pipeline.</p> <p>Work has begun on assessing the grass playing pitches across the district and updates have been made to the review of 'built' sport facilities.</p>	

### Key Performance Indicators (KPIs)

Alert	Description	Target	Actual	Explanation and remedial action (if not on target)
	LI103 Number of visits to TDC owned sport and leisure centres	165,000	195,418 (July)	
	LI105 Total throughput for TDC organised sport activities	1,250	1,032 (Q1)	Approximately 200 attendances down on target. We have had to make some further changes to the programme recently due to changes within the national funding process and this meant some of the activities were not up and running at the start of the quarter. These activities are now in place.

## Priority 10: We will influence the work of other agencies to ensure the best outcomes for Thanet

*The Council plays a key leadership role for the local area, and is committed to building strong relationships with other service providers from the public, private, voluntary and community sectors. As well as providing assistance and support, the Council influences and challenges other service providers, encouraging them to develop their service in ways which best meets the needs of people in Thanet.*

*The Council is a lead member of a number of partnership bodies including the Thanet Regeneration Board, the Margate Task Force and the Community Safety Partnership. We work with many types of organisation including local residents groups, charities and larger organisations such as the University and Kent Fire and Rescue. Our efforts to deliver every one of the other ten priorities involve partnership working in some form and key partnership activities are identified in the priorities which they support. The work of the Margate Task Force project cuts across a number of the priorities and was monitored against this priority in 2012/13. For 2013/14 it has been assigned to priority 2 (we will tackle disadvantage across our district).*

### **Key Projects**

None have been identified against this priority.

### **Key Performance Indicators (KPIs)**

None have been identified against this priority.


## Priority 11: We will protect and preserve our public open spaces

*Thanet has a diverse range of public open spaces, from areas of cliff top grassland through to formal parks, all a vital part of the natural environment that enriches the quality of life for our communities and visitors alike. The Council is committed to preserving them and retaining the character of the district whilst enabling sensitive enhancements for the benefit of all.*

### Key Projects

None have been identified against this priority.

### Key Performance Indicators (KPIs)

Alert	Description	Target	Actual	Explanation and remedial action (if not on target)
	LI440 Satisfaction with parks and open spaces			Not due yet, survey carried out annually.
	LI478 Number of community groups working in active partnership with the Council on open spaces - quarterly	22	22 (Q1)	<p>There is continuing good will from many residents through these groups that continues to contribute and improve the level of service provision within Thanet. The following is a list of the 22 groups:</p> <ul style="list-style-type: none"> <li>• Friends of Margate Cemetery</li> <li>• Westcliff Rose Garden</li> <li>• Spencer Square</li> <li>• Nelson Crescent</li> <li>• Liverpool Lawn</li> <li>• Montefiore Woods</li> <li>• Friends of Ramsgate seafront</li> <li>• Dalby Square</li> <li>• Friends of Ellington Park</li> <li>• League of Friends Ramsgate Cemetery</li> <li>• Windmill Project</li> <li>• Project Motorhouse</li> <li>• St Peters Village Tour</li> <li>• St Lawrence churchyard</li> <li>• Broadstairs Brush up</li> <li>• Garden Gate project</li> <li>• Sea Road Gardens - Chilterns</li> <li>• Wrotham Crescent group</li> <li>• Walpole Bay Community Group</li> <li>• Tivoli Adult centre</li> <li>• St Peters Churchyard volunteers</li> <li>• Ramsgate Town Team</li> </ul>